

INTRODUCTION

Paladin Attachments Division of Bradco, FFC Harley, McMillen, Pengo & Sweepster are synonymously used throughout this manual and in reference to Company policy. When Paladin Attachments is used, it is reference to the specific product of that Division.

Our equipment is warranted to be free of defects in material and/or workmanship. If a defect should exist, repair or replacement of the defective part(s) by that division to the authorized servicing agent are provided for as set forth herein. Warranty begins as follows:

- 1) Invoiced Date to the Original Purchaser.
- 2) First Lease or Rental (up to 12 months)
- 3) A copy of the Bill of Sale to the End User with proof of purchase (up to 12 months)

Once the warranty period has begun it cannot be stopped or interrupted for any reason, and all warranties are non-transferable. If leased or rented by rental yard first, then sold warranty will not transfer, warranty ends at that point.

It is important to remember that the final decision to accept or reject a warranty claim is based upon the information presented for each situation. To receive proper credit consideration, please include complete details on all defects and the procedures required to correct. Although details may seem obvious to the person preparing the claim, the manufacturer does not have this same first-hand information. Photographs and detailed information are a tremendous help in getting your warranty claims overseen expeditiously. Additional correspondence to obtain more information only delays settlement.

IMPROVEMENTS

Paladin Attachments Division is continually attempting to make product improvements. It reserves the right to make changes or additions to any product without incurring any obligation whatsoever to make such changes or additions to products previously sold.



LIMITED WARRANTY

Subject to the terms and conditions set forth in this Limited Warranty (this “Warranty”), this Warranty covers all new products identified in the chart included in the Addendum attached to this Warranty (the “Addendum”) that are manufactured and sold by Paladin Attachments Division, including parts thereof (such products and parts collectively defined as “Covered Products”) that are defective in material and/or workmanship, which may cause failure under normal usage and service when used for the purpose intended and during the applicable warranty period (as specified in the chart below). This Warranty does not cover any merchandise or components of a Covered Product that, in the opinion of Paladin Attachments Division, have been subject to misuse, modifications or alterations not specifically authorized by Paladin Attachments Division, or any damage due to an accident or any repair to the Covered Product that has not been made with parts obtained from Paladin Attachments Division.

NOTE: Pengo drives are not warranted for Down the Hole operation (hereafter referred to as DTH operation). The DTH operation will cause issues with the shaft and hydraulic motor. Pengo equipment must be operated in accordance with the recommended procedures and within the ranges as specified, both on the unit and contained in the operating manual.

The terms and conditions of this Warranty shall include all the terms and conditions set forth in this Warranty, including, without limitation, the “Dealer Responsibilities” and “Owner Responsibilities” set forth below, the Addendum attached to this Warranty, and adherence to the instructions set forth in the operator’s manual for the Covered Product.

Subject to the terms and conditions set forth in this Warranty, in the event of an occurrence of a defect in material and/or workmanship in a Covered Product during the applicable warranty period (each such occurrence, a “Warranty Event”), such Covered Product (or part thereof) will be repaired or replaced at Paladin Attachments Division option. Upon Paladin Attachments Division request, the defective Covered Product (or part thereof) shall be returned PRE-PAID to Paladin Attachments Division for inspection at the location specified by Paladin Attachments Division. Any claim of a Warranty Event (a “Warranty Claim”) must be submitted in accordance with the procedures set forth in this Warranty—otherwise, the Warranty Claim will be denied by Paladin Attachments Division.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PALADIN BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES.

PALADIN ATTACHMENTS DIVISION’S LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES INCURRED AS A RESULT OF ANY CAUSE WHATSOEVER, INCLUDING NEGLIGENCE, IRRESPECTIVE OF WHETHER SUCH DEFECTS ARE DISCOVERABLE, PATENT, OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PARTICULAR COVERED PRODUCT WITH RESPECT TO WHICH LOSSES OR DAMAGES ARE CLAIMED, OR, AT THE ELECTION OF PALADIN ATTACHMENTS DIVISION, THE REPAIR OR REPLACEMENT OF THE COVERED PRODUCT.

LIMITATION OF LIABILITY

The liability of Paladin Attachments Division for any and all losses and damages incurred as a result of a Warranty Event or any other cause whatsoever, including the negligence of Paladin Attachments Division, irrespective of whether a defect is or was discoverable, patent, or latent, shall in no event exceed the purchase price of the Covered Product with respect to which such losses or damages are claimed.

Under no circumstances will the Paladin Attachments Division be liable to any person or entity for any loss arising out of or caused by delay in delivery. Any remedy for the breach of any obligation arising from or relating to the sale of the Covered Products or arising out of the purchase or sale of the Covered Products, whether derived from warranty or otherwise, shall be limited to the remedies expressly specified in this Warranty. ANY LIABILITY FOR ANY OTHER DAMAGE OR LOSS, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS, LOST SALES, LOSS OF FUEL OR OTHER PRODUCTS, LOSS OF USE OF EQUIPMENT, COSTS OF BUSINESS INTERRUPTION OR DOWN TIME, LOSS OF BUSINESS OPPORTUNITY, CAPITAL COSTS, COST OF SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICE, COSTS OF ENVIRONMENTAL REMEDIATION, DIMINUTION IN PROPERTY VALUE, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY TYPE OR NATURE, IS HEREBY DISCLAIMED AND EXCLUDED.

WARRANTY CLAIM PROCEDURES

To be eligible to submit a Warranty Claim for any products, parts or labor, the Warranty Registration for the Covered Product must be completed and returned to Paladin Attachments Division. Any questions or requests for assistance in completing the Warranty Registration must be directed to Paladin Attachments Division Technical Service Department.

To be eligible for reimbursement for any products, parts or labor, a completed Warranty Claim must be submitted in accordance with each of the following procedures, otherwise, the Warranty Claim will be denied. Warranty Claim forms may be obtained from Paladin Attachments Division website or by contacting our Technical Service Department.

The Warranty Claim must be submitted by the dealer within **30 days from the date of repair upon receipt of replacement components.**

Before any repairs are made to a Covered Product, the dealer must obtain Warranty Authorization from Paladin Attachments Division Technical Service Department.

Warranty Claims must contain the following information:

- Covered Product serial number.
- Original Purchase Order or Invoice Number
- Model and description of the Covered Product.
- Machine serial number.
- Description of the machine.
- Date Warranty Claim is prepared.
- Covered Product In-service Date or copy of Bill of Sale.

- Date of failure.
- Hours of use on the Covered Product (often the same as machine hour meter).
- Dealers claim number.
- An accurate accounting of the failure or non-conformance. Photographs are highly recommended and are helpful in the investigation process and to help expedite your claim.
- Documentation to support the Warranty Claim.
- A listing of parts used in the repair (please note that parts not purchased from Paladin Attachments Division are not covered by this Warranty unless preapproved by the Technical Service Department).
- Date of repair and name of Paladin Attachments Division Technical Support personnel who authorized the repair or 3rd Party Supplier purchase.

Any Warranty Claims approved by Paladin Attachments Division may be reversed at any time in the event Paladin Attachments Division discovers that any terms or conditions of this Warranty were not properly applied.

MATERIAL AND LABOR REIMBURSEMENT

To be eligible for reimbursement for any products, parts or labor under this Warranty, dealers shall adhere to all the following terms and conditions.

MATERIAL REIMBURSEMENT

Service parts will only be reimbursed at the dealer's net cost. A copy of the parts invoice must accompany the Warranty Claim if parts are purchased for repairs. Reimbursement for parts used in warranty repair will be made only when the parts are purchased from Paladin Attachments Division and/or prior approval has been granted by the Technical Service Department. Parts must be repaired by authorized dealers with a Warranty Authorization Number to be eligible for reimbursement under this Warranty. Warranty Claims submitted without a Warranty Authorization Number or repaired by anyone other than an authorized dealer will be denied.

Replacement parts for Covered Products must be ordered by the customer through a customer-issued purchase order. Such replacement parts will be sent to the dealer under a "no charge" invoice. Covered Products that are whole attachments or other serial numbered items must be ordered by the dealer and will be sent and invoiced to the dealer and reimbursed subject to the terms and conditions of this Warranty.

New, remanufactured or Paladin Attachments Division-approved replacement parts may be used, at Paladin Attachments Division option, to repair a Covered Product. Reimbursement under this Warranty will not be allowed for assemblies or groups if it is practical to make the repair with individual parts. In some cases, the assembly or group price may be less than the total of the parts and labor required to complete the repair. In those cases, an assembly or group may be used if prior approval is granted by Paladin Attachments Division Technical Service Department.



LABOR REIMBURSEMENT

All labor for performing repairs must be completed and submitted with the warranty claim within the designated **30 days from the repair date**. Any extension of this 30-day requirement must be authorized in writing by Paladin Attachments Division Technical Service Department.

The Paladin Attachments Division Technical Service Department will utilize any existing Repair Time Allowance Tables or relative repair service information to determine applicable repair times. Labor will be reimbursed at a rate up to, but not to exceed, the following:

<u>Paladin Attachments Division Brands</u>	<u>Maximum Labor Rate</u>
Bradco, FFC, Harley, Kodiak, McMillen, Strike Force, Sweepster & Pengo	\$85.00 per hour.
CP, CWS, JRB,	Not to exceed 70% of the dealer's posted labor rate in accordance with Flat Rates or Repair Time Allowance Guidelines.
LaBounty, STANLEY	Up to 100% Dealer Posted Labor Rate in accordance with Flat Rates or Repair Time Allowance Guidelines.
Stanley Service Centers	Standard shop hourly rate as published

If more than one warranty defect is being submitted on the same Warranty Claim, each defect must be documented to aid in receiving the proper reimbursement. For repairs not identified in the Repair Time Allowance Tables, the time submitted will be adjusted based on Paladin Attachments Division relevant experience and records. Only authorized dealers are eligible to receive labor reimbursement under this Warranty. If one repair leads to another, no extra time is permitted.

The dealer shall not exceed the repair times set forth in the Repair Time Allowance Tables and/or the established Flat Time Rates associated with the work being done. In the event the repair is not identified in the Repair Time Allowance Table or Flat Time Rates, prior written approval from Paladin Attachments Division Technical Service Department must be obtained before performing any repairs on the Covered Product.

The most economical repair must be performed unless otherwise directed in writing by Paladin Attachments Division Technical Service Department. The cost to repair a Covered Product shall not exceed the cost of the Covered Product.

FREIGHT REIMBURSEMENT

Freight charges for regular ground shipment will be reimbursed by Paladin Attachments Division at surface delivery rates on approved Warranty Claims. No other freight charges, including freight charges for next day or other special freight service, will not be reimbursed by Paladin Attachments Division and are not covered by this Warranty. Freight charges for parts ordered in connection with an approved Warranty Claim and



shipped with other dealer parts, whether stock or otherwise, will not be reimbursed by Paladin Attachments Division.

RETURN MATERIAL AUTHORIZATION

All returns require a Return Material Authorization (RMA) number from Paladin Attachments Division prior to return. Before returning any item to Paladin Attachments Division, call the Technical Service Department at (833) 723-1843 or email them at Technicalservice@epiroc.com to obtain an RMA and instructions. Any shipment without authorization will be returned to the shipper at their expense. **Note: A Return Material Authorization is not a Warranty Claim or a Warranty Authorization Number. No Warranty Claim is approved, and no reimbursement is authorized as a result of the issuance or delivery of a Return Material Authorization.** When returning the Covered Product, the RMA# must be visible on the outside of the shipping container and on the Covered Product. If the RMA# is not visible on the outside of the shipping container, it may be refused at Paladin Attachments Division receiving door and returned at sender's expense. All Return Material Authorizations will be returned **pre-paid by the sender unless pre-approved shipping information is supplied by Paladin Attachments Division.** All Covered Products shipped to Paladin Attachments Division at Paladin Attachments Division request will be tagged and held for 60 days after the Warranty Claim is submitted—and after 60 days such Covered Products may be scrapped by Paladin Attachments Division unless prior to the end of such 60-day period the dealer requests that a Covered Products be returned to the dealer, in which case the Covered Product will be shipped back to the dealer freight collect. Failure to return a Covered Product within 90 days from the date of issuance of a Return Material Authorization will result in a denied Warranty Claim and a voided Return Material Authorization. Any attempt to return any Covered Product that is associated with a voided RMA will be refused at by Paladin Attachments Division receiving door and returned to the dealer at the dealer's risk of loss and expense. Paladin Attachments Division is not responsible for Covered Products returned without a Return Material Authorization or the RMA#. Covered Products sent to Paladin Attachments Division without a Return Material Authorization or RMS# may result in the loss of Covered Products. Parts that are supplied to Paladin Attachments Division by other suppliers ("Third-Party Parts") and shipped to Paladin Attachments Division at Paladin Attachments Division request with an RMA# will be shipped by Paladin Attachments Division to the third-party supplier for such other supplier's evaluation. Under such circumstances, Paladin Attachments Division decision to approve or deny the Warranty Claim relating to such Third-Party Parts will be based the decision by such third-party supplier. Disassembly of hydraulic motors, planetaries or gearboxes will automatically void this Warranty.

CREDITS AND CREDIT MEMOS

Any reimbursement approved under this Warranty is made solely by the issuance of a credit or credit memo to the dealer associated with a Warranty Claim that has been approved by Paladin Attachments Division Technical Service Department. Credit memos are processed by Paladin Attachments Division accounting department. Credit memos are normally processed within seven working days after a Warranty Claim has been approved. A credit memo will not be processed unless and until a Warranty Claim has been approved. Credits and credit memos will be issued to the submitting dealer only and will be issued as credit to the dealership's account.

Any credit or credit memo issued by Paladin Attachments Division may be reversed by Paladin Attachments Division at any time in the event Paladin Attachments Division discovers that any terms or conditions of this Warranty were not properly applied.

DENIED CLAIMS

Paladin Attachments Division will notify the dealer of a denial of a Warranty Claim in writing stating the reason(s) for the denial. To appeal a denied Warranty Claim, the dealer must submit a written appeal to Paladin Attachments Division Technical Service Department within 30 days of the date set forth in the notification of denial submitted by Paladin Attachments Division. If the dealer has not submitted a written appeal within that 30-day period, the Warranty Claim will be considered closed. There is a limit of one appeal for each denied Warranty Claim.

EXCLUSION OF OTHER WARRANTIES

This Warranty is exclusive and in lieu of any other warranty, whether written or oral, express, or implied, including without limitation any implied warranty of merchantability or fitness for any particular purpose. Except for any written modifications or additional warranties signed by the Paladin Attachments Division Operations Manager and/or Paladin Attachments Division FP&A Manager, no agents, distributors, dealers or employees of Paladin Attachments Division are authorized to make any modification to this Warranty or to make additional warranties that are binding on Paladin Attachments Division. Accordingly, statements by such people, whether oral or written, do not constitute warranties of Paladin Attachments Division and must not be relied upon.

CERTAIN SPECIFIC ITEMS THAT ARE NOT COVERED BY THIS WARRANTY

Only the material reimbursements and labor reimbursements specified in this Warranty are covered by this Warranty. No other items, reimbursements, costs, or expenses are covered by this Warranty including, without limitation, the following:

1. Travel time, mileage, meals, and lodging, overtime premiums, labor time for phone, fax, or other consultation between dealers, sales, or service management personnel, operators, owners etc.
2. The replacement cost of hydraulic oil, fuel, lubricants, coolants, filter elements, breathers, belts, lamps, batteries, seals, diaphragms, electrical components, couplers, and other items normally replaced as part of periodic service are not considered as warrantable items and, as such, those items shall be the responsibility of the user.
3. Attachments to major components not found to be defective, such as sensors, sending units, fitting, etc., should be reused to affect repairs, thus reducing warranty costs.
4. Reimbursement for rental units while repairing our units.
5. Normal installation procedures include mounting units, tightening bolts, fittings, hoses, and maintaining oil levels.
6. Dealer rework that is the result of faulty repair or installation, slight machine variations or minor fit up for items that are correctly manufactured but not factory installed.

7. Damage or malfunctions resulting from natural calamity, theft, accident, vandalism, abuse due to misapplication, improper site conditions, incorrect maintenance, negligence, unauthorized modifications, and/or alterations.
8. Normal maintenance items such as adjustments, oil changes, lubrications, and tightening of bolts, clamps, hoses and fittings, tune-ups, or inspections.
9. Parts that engage or contact the working material or ground engaging (normal wearing parts such as sprockets, digging chain, bearings, teeth, tamping and demolition heads, blade cutting edges, pilot bits, auger heads and broom brushes, cutting accessories, breaker tool bits and tamping pads).
10. Tool bits will not be considered for any warranty after two months of operation from the date of delivery.
11. Tool bit failure related to prying, overheating, and misuse.
12. Hydraulic pressure & flow, heat, type of fluid any failure or performance deficiency attributable to excess hydraulic pressure, excess hydraulic backpressure, excess hydraulic flow, excessive heat, or incorrect hydraulic fluid.
13. The use of biodegradable oils or lubricants is not sanctioned and any failures when using these in mounted breaker operation.
14. Tools used in underwater applications (unless otherwise explicitly permitted in the quotation or order acknowledgment provided by a Paladin Attachments Division).
15. Hydraulic system contamination that causes, directly or indirectly, a failure of a Covered Product.
16. Exposure to natural or chemical elements, parts made of cloth, steel, synthetics, rubber, paint, chrome, polypropylene which affected by exposure to elements or chemical influence such as salt or industrial fallout.
17. Switching mounts from one prime mover to another.
18. If there are any attempts to disassemble or tamper with, or make field repairs to hydraulic motors, planetary drives, hydraulic cylinders, rotary manifolds, or gearboxes.
19. Exceeding the maximum pressure setting from the factory. Alterations or modifications made without expressed written consent of Paladin Attachments Division.
20. Use of non-Paladin Attachments Division parts; parts made up or purchased by sources other than through Paladin Attachments Division; engines, batteries, tires, or other trade accessories, since these items are warranted separately by their respective manufacturers.
21. Any Warranty Claims that involve non-Paladin Attachments Division parts (which must be submitted through the original parts manufacturer—and information regarding installation of non-JRB manufactured parts will be supplied with machine paperwork for each installation).
22. Any consequential expenses, such as loss of revenue, for any reason including machine downtime, etc.
23. Any failure related to the installation and/or use of an attachment not designed and/or specifically recommended by Paladin Attachments Division in writing.
24. Any towing or hauling charges or damages resulting in transporting a Covered Product.
25. Any damage or deterioration resulting from improper storage.
26. Any cost incurred for cannibalization, or any other costs incurred because of extraordinary parts procurement.
27. Any equipment replacement cost due to machine downtime.
28. Any repairs to or any modifications of the prime mover while attached to a Covered Product.

DEALER RESPONSIBILITIES

In addition to the other responsibilities or terms and conditions set forth in this Warranty and in any other agreement between a dealer and Paladin Attachments Division, dealers shall be responsible for the following:

1. Supplying qualified service for all units sold through your distribution.
2. Using best trained and experienced service personnel to do all work.
3. Using adequate tools to perform the required work in a minimum amount of time.
4. Providing adequate parts inventory to support machine population in the dealer's territory.
5. Educating all personnel in all aspects of the product lines.
6. Using only Paladin Attachments Division manufactured/supplied parts for all repairs.
7. In the interest of safety, replacing safety decals that are damaged as a direct result of a failure or as a direct result of repairing a failure, provided the failure in each case is covered by this Warranty.
8. Performing all required inspections, including inspecting all Covered Products received by the dealer, and providing warranty and service repairs for units sold through the dealer and reporting all failures to Paladin Attachments Division.
9. Mounting units on customer's designated prime mover, performing any modifications needed to attach mounting kits and hydraulic kits.
10. Adjusting rollback and dump stops so that they contact the machine as prescribed by the machine OEM and ensuring the attachment clears the machine in all positions.
11. Adjusting pressure settings both on the machine and on the attachment to ensure normal operation of the attachment and machine combination.
12. Pressure testing all hydraulic connections and tightening where necessary.
13. Checking and tightening all fasteners and pins locks, loose bolts, repair minor hydraulic leaks, such as loose hoses and fittings once the attachment has been tested.
14. Adhering to and following all service bulletins from manufacturers; ordering and installing replacement parts as quickly as possible.
15. Following all policies and procedures set forth in the operator's manual for the Covered Product, including performing preventative maintenance and upkeep of the Covered Product.
16. Explaining to the owner the "Owner Responsibilities" set forth in this Warranty.
17. Processing Warranty Claims for owners in accordance with the terms and conditions of this Warranty.
18. Supplying a machine oil sample to Paladin Attachments Division when requested by Paladin Attachments Division.
19. When installing Paladin Attachments Division mounted equipment, performing a flow test and keeping this the test results on file; and if this test is not performed and the results not kept, a Warranty Claim will be denied until a Paladin Attachments Division Technical Service Representative (at the cost of the dealer or end user) performs this test and approves the condition of the Covered Product.
20. Properly packaging and sealing all valves to prevent contamination from entering the valve during shipment of the Covered Product. Improperly packaged or unsealed valves will result in a denial of coverage under this Warranty.

OWNER RESPONSIBILITIES

In addition to the other responsibilities or terms and conditions set forth in this Warranty and in any other agreement between or among the dealer, Paladin Attachments Division and/or the owner of the Covered Product, owners shall be responsible for the following:

1. Following or performing the required or recommended preventive maintenance and following the safety procedures and guidelines with respect to the use and maintenance of the Covered Product as described in the operators' manual, including lubricating the machine as specified in the operator's manual.
2. Keeping all bolts torqued to specifications, and inspecting all bolts, fittings, and hoses daily.
3. Keeping all safety equipment installed and in working condition.
4. Keeping all filters clean.
5. Repairing all minor hydraulic leaks such as, loose hoses and fittings.
6. Replacing any decals that may be damaged or illegible. (Safety decals can be ordered through Paladin Attachments Division Technical Service Department at no cost).
7. Using only qualified operators who have read and thoroughly understand the operator's manual.
8. Returning Covered Products to the dealer for warranty work, follow up inspections and service bulletin updates.
9. Adhering to the terms and conditions of this Warranty, including returning a Covered Product to the dealer for warranty work within 30 days from the date of any failure of the Covered Product.
10. Adhering to the service bulletin updates and requirements.
11. Reporting all accidents to Paladin Attachments Division (see phone numbers and addresses listed at the end of this Warranty).
12. Operating the Covered Product in accordance with the applicable design specifications.

SEVERABILITY OF PROVISIONS

If any provision or part of a provision of this Warranty shall be or be found by any court of competent jurisdiction to be, invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions or parts of such provisions of this Warranty, all of which shall remain in full force and effect.

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Addendum

Warranty Period and Covered Products

WARRANTY PERIOD	COVERED PRODUCTS	
	BRAND	PRODUCT
FIVE YEARS	KODIAK	GEARBOXES
THREE YEARS	STANLEY	BATTERY OPERATED TOOLS <i>(CRIMPERS & CUTTERS)</i> .
	JRB	DURALATCH COUPLERS
TWO YEARS	STRIKE FORCE	HYDRAULIC TOOLS <i>(BREAKERS, PLATE COMPACTORS & WHEEL COMPACTORS)</i> .
	PENGO	GEARBOX <i>(OR 500 OPERATIONAL HOURS WHICHEVER COMES FIRST)</i> .
	STANLEY	NEW MOUNTED BREAKERS <i>(OR 30 MONTHS FROM SHIPPING DATE FROM STANLEY, WHICHEVER EXPIRES FIRST)</i> .
18 MONTHS	STANLEY	NEW HYDRAULIC HANDHELD AND RAILROAD TOOLS <i>(OR 2 YEARS FROM THE SHIPPING DATE FROM STANLEY, WHICHEVER PERIOD EXPIRES FIRST)</i> .
ONE YEAR	JRB	WHEEL LOADER COUPLERS <i>(JRB E SERIES, 416, 418, 420, 422 & ISO SERIES)</i> .
	LABOUNTY	LMB BREAKERS
	BRADCO:	BACKHOES, TRENCHERS, DOZER BLADES, PALLET FORKS, GRAPPLE BUCKETS, 4-IN-1 BUCKETS, DIRT BUCKETS, TREE SPADES, POST DRIVERS, STUMP GRINDERS, MULCHERS, COLD PLANERS, BRUSH CUTTERS, FLAIL MOWERS, TREE SHEARS, VIBRATORY ROLLER, VIBRATORY PLOW, ROCK SAWS, SILAGE DEFACER, MINI SKID STEER PRODUCTS, SHARKBITE GRAPPLE. ETC.
	CP	ALL PRODUCTS
	CUSTOM WORKS	ALL PRODUCTS <i>(OTHER THAN JRB CUSTOM WORKS)</i>
	CWS	ALL PRODUCTS
	FFC	ALL PRODUCTS
	HARLEY	ALL PRODUCTS
	KODIAK	ALL PRODUCTS
	MCMILLEN	ALL PRODUCTS
	PALADIN	ALL PRODUCTS
	SWEEPSTER	ALL PRODUCTS
	JEWELL	ALL PRODUCTS <i>(EXCLUDES BASE MACHINE CONVERSION)</i>
	JRB	ALL PRODUCTS <i>(EXCEPT CUSTOM WORKS & HITCH LATCH KITS)</i>
	PENGO	ALL PRODUCTS
	PENGO	HYDRAULIC MOTORS <i>(OR 250 OPERATIONAL HOURS, WHICHEVER COMES FIRST)</i> .
	STANLEY	NEW MOUNTED COMPACTORS AND DROP HAMMERS <i>(OR 18 MONTHS FROM SHIPPING DATE FROM STANLEY, WHICHEVER PERIOD EXPIRES FIRST)</i> .
	LABOUNTY	NEW HYDRAULIC ATTACHMENTS <i>(NOT TO EXCEED 1,500 HOURS)</i> .
6 MONTHS	STANLEY	NEW REPLACEMENT PARTS
90 DAYS	JRB	CUSTOM WORKS
	BRADCO	REAR STABILIZER KITS
	JRB	HITCH LATCH KITS
	LABOUNTY	NEW REPLACEMENT PARTS
	PALADIN	NEW REPLACEMENT PARTS

NOTE:

JRB couplers and JRB adapters are manufactured to interface only with JRB attachments, OEM attachments and JRB female adaptors (ribs)—and the use of a JRB coupler or a JRB adapter with any other attachments (including non-standard attachments, OEM attachments or JRB female adaptors (ribs)) may not be covered and has the potential to void warranty.

JRB hydraulic kits and couplers are designed and tested to be used together. The use of a non-JRB coupler with a JRB kit or the use of a non-JRB kit with a JRB coupler may not be covered and has the potential to void warranty.

Special Usage Restriction for Wheel Loader Couplers:

Wheel Loader Couplers manufactured and sold by Epiroc Industrial tools and Attachments are expressly designed and approved for use solely with compatible wheel loader attachments as specified in the product's operator's manual. Use of Wheel Loader Couplers with a silage rake, or any similar non-approved attachment or application, is strictly prohibited and constitutes misuse under the terms of this Limited Warranty.

Any such prohibited use shall immediately and irrevocably void all warranty coverage for the affected Wheel Loader Coupler, including but not limited to claims for defects in material or workmanship, repair, replacement, or reimbursement of parts, labor, or freight. Epiroc Industrial tools and Attachments reserve the right to deny any Warranty Claim arising from or related to such misuse, and no exceptions shall apply. Owners and dealers are responsible for ensuring compliance with these restrictions to maintain warranty eligibility.

Warranty Questions or Inquires

Please Contact us:

Paladin Attachments Division

1-833-723-1843

(Select Division)

Press 1 – Paladin Attachments

Press 2 – STANLEY Hydraulics

Press 3 – CWS

Press 4 – LaBounty

Press 5 – Pengo

Press 6 – Jewell

(Select Department)

Press 2 – Technical Service / Warranty

Or email: Technicalservice@epiroc.com

For all Parts Support, Quotes & Orders follow the above prompts and press 3

or email: Inf-parts@epiroc.com