

Epiroc Industrial Tools and Attachments LLC 2026 Warranty Policy

INTRODUCTION

This Warranty Policy applies to Epiroc Industrial Tools & Attachments and the brands STANLEY, LaBounty, Paladin, Pengo, Wain-Roy, Bradco, CP, CWS, FFC, Harley, JRB, McMillen, and Sweepster. Collectively, Epiroc Industrial Tools & Attachments and these brands are referred to throughout this Warranty Policy as "Industrial Tools & Attachments".

All Industrial Tools & Attachments products are warranted to be free of defects in material and/or workmanship. If a defect should exist, repair or replacement of the defective part(s) by that division to the authorized servicing agent are provided for as set forth herein. Warranty begins as follows:

- 1) Invoiced Date to the Original Purchaser.
- 2) First Lease or Rental (up to 12 months)
- 3) A copy of the Bill of Sale to the End User with proof of purchase (up to 12 months)

Once the warranty period has begun it cannot be stopped or interrupted for any reason, and all warranties are non-transferrable. If leased or rented by rental yard first, then sold warranty will not transfer, warranty ends at that point.

It is important to remember that the final decision to accept or reject a warranty claim is based upon the information presented for each situation. To receive proper credit consideration, please include complete details on all defects and the procedures required to correct. Although details may seem obvious to the person preparing the claim, the manufacturer doesn't have this same first-hand information. Photographs and detailed information are a tremendous help in getting your warranty claims handled expeditiously. Additional correspondence to obtain more information only delays settlement.

IMPROVEMENTS

Industrial Tools & Attachments is continually attempting to make product improvements. It reserves the right to make changes or additions to any product without incurring any obligation whatsoever to make such changes or additions to products previously sold.

LIMITED WARRANTY

Subject to the terms and conditions set forth in this Limited Warranty (this "Warranty"), this Warranty covers all new products identified in the chart included in the Addendum attached to this Warranty (the "Addendum") that are manufactured and sold by Industrial Tools & Attachments, including parts thereof (such products and parts collectively defined as "Covered Products") that are defective in material and/or workmanship during the applicable warranty period (as specified in the chart below). This Warranty does not cover any merchandise or components of a Covered Product that, in the opinion of Industrial Tools & Attachments, have been subject to misuse, modifications or alterations not specifically authorized by Industrial Tools & Attachments, or any damage due to an accident or any repair to the Covered Product that has not been made with parts obtained from Industrial Tools & Attachments.

The terms and conditions of this Warranty shall include all the terms and conditions set forth in this Warranty, including, without limitation, the "Dealer Responsibilities" and "Owner Responsibilities" set forth below, the Addendum attached to this Warranty, and adherence to the instructions set forth in the operator's manual for the Covered Product.

Subject to the terms and conditions set forth in this Warranty, in the event of an occurrence of a defect in material and/or workmanship in a Covered Product during the applicable warranty period (each such occurrence, a “Warranty Event”), such Covered Product (or part thereof) will be repaired or replaced at Industrial Tools & Attachments option. Upon Industrial Tools & Attachments request, the defective Covered Product (or part thereof) shall be returned PRE-PAID to Industrial Tools & Attachments for inspection at the location specified by Industrial Tools & Attachments. Any claim of a Warranty Event (a “Warranty Claim”) must be submitted in accordance with the procedures set forth in this Warranty—otherwise, the Warranty Claim will be denied by Industrial Tools & Attachments.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL INDUSTRIAL TOOLS & ATTACHMENTS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES.

INDUSTRIAL TOOLS & ATTACHMENTS’S LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES INCURRED AS A RESULT OF ANY CAUSE WHATSOEVER, INCLUDING NEGLIGENCE, IRRESPECTIVE OF WHETHER SUCH DEFECTS ARE DISCOVERABLE, PATENT, OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PARTICULAR COVERED PRODUCT WITH RESPECT TO WHICH LOSSES OR DAMAGES ARE CLAIMED, OR, AT THE ELECTION OF INDUSTRIAL TOOLS & ATTACHMENTS, THE REPAIR OR REPLACEMENT OF THE COVERED PRODUCT.

LIMITATION OF LIABILITY

The liability of Industrial Tools & Attachments for any and all losses and damages incurred as a result of a Warranty Event or any other cause whatsoever, including the negligence of Industrial Tools & Attachments, irrespective of whether a defect is or was discoverable, patent, or latent, shall in no event exceed the purchase price of the Covered Product with respect to which such losses or damages are claimed. Under no circumstances will Industrial Tools & Attachments be liable to any person or entity for any loss arising out of or caused by delay in delivery. Any remedy for the breach of any obligation arising from or relating to the sale of the Covered Products or arising out of the purchase or sale of the Covered Products, whether derived from warranty or otherwise, shall be limited to the remedies expressly specified in this Warranty. ANY LIABILITY FOR ANY OTHER DAMAGE OR LOSS, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS, LOST SALES, LOSS OF FUEL OR OTHER PRODUCTS, LOSS OF USE OF EQUIPMENT, COSTS OF BUSINESS INTERRUPTION OR DOWN TIME, LOSS OF BUSINESS OPPORTUNITY, CAPITAL COSTS, COST OF SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICE, COSTS OF ENVIRONMENTAL REMEDIATION, DIMINUTION IN PROPERTY VALUE, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY TYPE OR NATURE, IS HEREBY DISCLAIMED AND EXCLUDED.

WARRANTY CLAIM PROCEDURES

To be eligible to submit a Warranty Claim for any products, parts or labor, the Warranty Registration for the Covered Product must be completed and returned to Industrial Tools & Attachments. Any questions or requests for assistance in completing the Warranty Registration must be directed to Industrial Tools & Attachments Technical Service Department.

To be eligible for reimbursement for any products, parts or labor, a completed Warranty Claim must be submitted in accordance with each of the following procedures, otherwise, the Warranty Claim will be denied. Warranty Claim forms may be obtained from Industrial Tools & Attachments website or by contacting our Technical Service Department.

The Warranty Claim must be submitted by the dealer within **30 days from date of repair upon receipt of replacement components.**

Before any repairs are made to a Covered Product, the dealer must obtain Warranty Authorization from Industrial Tools & Attachments Technical Service Department.

Warranty Claims must contain the following information:

- Covered Product serial number.
- Original Purchase Order or Invoice Number
- Model and description of the Covered Product.
- Machine serial number.
- Make & Model of Host Machine
- Date Warranty Claim is prepared.
- Covered Product In-service Date or copy of Bill of Sale.
- Date of failure.
- Hours of use on the Covered Product (often the same as machine hour meter).
- Dealers claim number.
- An accurate accounting of the failure or non-conformance. Photographs are highly recommended and are helpful in the investigation process and to help expedite your claim.
- Documentation to support the Warranty Claim.
- A listing of parts used in the repair (please note that parts not purchased from Industrial Tools & Attachments are not covered by this Warranty unless preapproved by the Technical Service Department).
- Date of repair and name of Industrial Tools & Attachments Technical Support personnel who authorized the repair or 3rd Party Supplier purchase.

Any Warranty Claims approved by Industrial Tools & Attachments may be reversed at any time in the event Industrial Tools & Attachments discovers that any terms or conditions of this Warranty were not properly applied.

MATERIAL AND LABOR REIMBURSEMENT

To be eligible for reimbursement for any products, parts or labor under this Warranty, dealers shall adhere to all the following terms and conditions.

MATERIAL REIMBURSEMENT

Service parts will only be reimbursed at dealer's net cost. A copy of the parts invoice must accompany the Warranty Claim if parts are purchased for repairs. Reimbursement for parts used in warranty repair will be made only when the parts are purchased from Industrial Tools & Attachments and/or prior approval has been granted by the Technical Service Department. Parts must be repaired by authorized dealers with a Warranty Authorization Number to be eligible for reimbursement under this Warranty. Warranty Claims submitted without a Warranty Authorization Number or repaired by anyone other than an authorized dealer will be denied.

Replacement parts for Covered Products must be ordered by the customer through a customer-issued purchase order. Upon completion of the repair, customers can file a claim to be reimbursed for parts and labor in the form of an account issued credit. Covered Products that are whole attachments or other serial numbered items must be ordered by the dealer and will be sent and invoiced to the dealer and reimbursed subject to the terms and conditions of this Warranty.

New, remanufactured or Industrial Tools & Attachments-approved replacement parts may be used, at Industrial Tools & Attachments option, to repair a Covered Product. Reimbursement under this Warranty will not be allowed for assemblies or groups if it is practical to make the repair with individual parts. In some cases, the assembly or group price may be less

than the total of the parts and labor required to complete the repair. In those cases, an assembly or group may be used if prior approval is granted by Industrial Tools & Attachments Technical Service Department.

LABOR REIMBURSEMENT

All labor for performing repairs must be completed and submitted with the warranty claim within the designated **30 days from the repair date**. Any extension of this 30-day requirement must be authorized in writing by Industrial Tools & Attachments Technical Service Department.

The Industrial Tools & Attachments Technical Service Department will utilize any existing Repair Time Allowance Tables or relative repair service information to determine applicable repair times. Labor will be reimbursed at a rate up to, but not to exceed, the following:

<u>Industrial Tools & Attachments Brands</u>	<u>Maximum Labor Rate</u>
Bradco, FFC, Harley, Kodiak, McMillen, Strike Force, Sweepster & Pengo	\$175.00 per hour in accordance with Flat Rates or Repair Time Allowance Guidelines.
CP, CWS, JRB	Not to exceed 70% of the dealer's posted labor rate in accordance with Flat Rates or Repair Time Allowance Guidelines.
Epiroc, LaBounty, STANLEY	Up to 100% Dealer Posted Labor Rate in accordance with Flat Rates or Repair Time Allowance Guidelines.
Epiroc Service Centers	Standard shop hourly rate as published
WainRoy Construction and Mining Attachments	Up to 100% Dealer Posted Labor Rate in accordance with Flat Rates or Repair Time Allowance Guidelines.

In the event that more than one warranty defect is being submitted on the same Warranty Claim, each defect must be documented to aid in receiving the proper reimbursement. For repairs not identified in the Repair Time Allowance Tables, the time submitted will be adjusted based on Industrial Tools & Attachments relevant experience and records. Only authorized dealers are eligible to receive labor reimbursement under this Warranty. If one repair leads to another, no extra time is permitted.

The dealer shall not exceed the repair times set forth in the Repair Time Allowance Tables and/or the established Flat Time Rates associated with the work being done. In the event the repair is not identified in the Repair Time Allowance Table or Flat Time Rates, the time submitted will be adjusted based on Industrial Tools & Attachments relevant experience and records. Prior written approval from Industrial Tools & Attachments Technical Service Department must be obtained before performing any repairs on the Covered Product.

The most economical repair must be performed unless otherwise directed in writing by Industrial Tools & Attachments Technical Service Department. The cost to repair a Covered Product shall not exceed the cost of the Covered Product.

FREIGHT REIMBURSEMENT

Freight charges for regular ground shipment will be reimbursed by Industrial Tools & Attachments at surface delivery rates on approved Warranty Claims. Any other freight charges, including freight charges for next day or other special freight service, will not be reimbursed by Industrial Tools & Attachments and are not covered by this Warranty. Freight charges for parts ordered in connection with an approved Warranty Claim and shipped with other dealer parts, whether stock or otherwise, will not be reimbursed by Industrial Tools & Attachments.

RETURN MATERIAL AUTHORIZATION

All returns require a Return Material Authorization (RMA) number from Industrial Tools & Attachments prior to return. Before returning any item to Industrial Tools & Attachments, call the Technical Service Department at (833) 723-1843 or email them at Technicalservice@epiroc.com to obtain an RMA and instructions. Any shipment without authorization will be returned to the shipper at their expense. **Note: A Return Material Authorization is not a Warranty Claim or a Warranty Authorization Number. No Warranty Claim is approved, and no reimbursement is authorized as a result of the issuance or delivery of a Return Material Authorization.** When returning the Covered Product, the RMA# must be visible on the outside of the shipping container and on the Covered Product. If the RMA# is not visible on the outside of the shipping container, it may be refused at Industrial Tools & Attachments receiving door and returned at sender's expense. All Return Material Authorizations will be returned **pre-paid by the sender unless pre-approved shipping information is supplied by Industrial Tools & Attachments.** All Covered Products shipped to Industrial Tools & Attachments at Industrial Tools & Attachments request will be tagged and held for 60 days after the Warranty Claim is submitted—and after 60 days such Covered Products may be scrapped by Industrial Tools & Attachments unless prior to the end of such 60-day period the dealer requests that a Covered Product be returned to the dealer, in which case the Covered Product will be shipped back to the dealer freight collect. Failure to return a Covered Product within 30 days from the date of issuance of a Return Material Authorization will result in a denied Warranty Claim and a voided Return Material Authorization. Any attempt to return any Covered Product that is associated with a voided RMA will be refused at by Industrial Tools & Attachments receiving door and returned to the dealer at the dealer's risk of loss and expense. Industrial Tools & Attachments is not responsible for Covered Products returned without a Return Material Authorization or the RMA#. Covered Products sent to Industrial Tools & Attachments without a Return Material Authorization or RMA# may result in the loss of Covered Products. Parts that are supplied to Industrial Tools & Attachments by other suppliers ("Third-Party Parts") and shipped to Industrial Tools & Attachments at Industrial Tools & Attachments request with an RMA# will be shipped by Industrial Tools & Attachments to the third-party supplier for such other supplier's evaluation. Under such circumstances, Industrial Tools & Attachments decision to approve or deny the Warranty Claim relating to such Third-Party Parts will be based the decision by such third-party supplier. Disassembly of hydraulic motors, planetaries or gearboxes will automatically void this Warranty.

CREDITS AND CREDIT MEMOS

Any reimbursement approved under this Warranty is made solely by the issuance of a credit or credit memo to the dealer associated with a Warranty Claim that has been approved by Industrial Tools & Attachments Technical Service Department. Credit memos are processed by Industrial Tools & Attachments accounting department. Credit memos are normally processed within 7 working days after a Warranty Claim has been approved. A credit memo will not be processed unless and until a Warranty Claim has been approved. Credits and credit memos will be issued to the submitting dealer only and will be issued as credit to the dealership's account. Any credit or credit memo issued by Industrial Tools & Attachments may be reversed by Industrial Tools & Attachments at any time in the event Industrial Tools & Attachments discovers that any terms or conditions of this Warranty were not properly applied.

DENIED CLAIMS

Industrial Tools & Attachments will notify the dealer of a denial of a Warranty Claim in writing stating the reason(s) for the denial. To appeal against a denied Warranty Claim, the dealer must submit a written appeal to Industrial Tools & Attachments Technical Service Department within 30 days of the date set forth in the notification of denial submitted by Industrial Tools & Attachments. If the dealer has not submitted such written appeal within that 30-day period, the Warranty Claim will be considered closed. There is a limit of one appeal for each denied Warranty Claim.

EXCLUSION OF OTHER WARRANTIES

This Warranty is exclusive and in lieu of any other warranty, whether written or oral, express or implied, including without limitation any implied warranty of merchantability or fitness for any particular purpose. Except for any written modifications or additional warranties signed by the Industrial Tools & Attachments Operations Manager and/or Industrial Tools & Attachments FP&A Manager, no agents, distributors, dealers or employees of Industrial Tools & Attachments are authorized to make any modification to this Warranty or to make additional warranties that are binding on Industrial Tools & Attachments. Accordingly, statements by such people, whether oral or written, do not constitute warranties of Industrial Tools & Attachments and must not be relied upon.

CERTAIN SPECIFIC ITEMS THAT ARE NOT COVERED BY THIS WARRANTY

Only the material reimbursements and labor reimbursements specified in this Warranty are covered by this Warranty. No other items, reimbursements, costs or expenses are covered by this Warranty including, without limitation, the following:

1. Travel time, mileage, meals, and lodging, overtime premiums, labor time for phone, fax, or other consultation between dealers, sales, or service management personnel, operators, owners etc.
2. The replacement cost of hydraulic oil, fuel, lubricants, coolants, filter elements, breathers, belts, lamps, batteries, seals, diaphragms, electrical components, couplers, and other items normally replaced as part of periodic service are not considered as warrantable items and, as such, those items shall be the responsibility of the user.
3. Attachments to major components not found to be defective, such as sensors, sending units, fitting, etc., should be reused to affect repairs, thus reducing warranty costs.
4. Reimbursement for rental units while repairing our units.
5. Normal installation procedures including mounting units, tightening bolts, fittings, hoses, and maintaining oil levels.
6. Dealer rework that is the result of faulty repair or installation, slight machine variations or minor fit up for items that are correctly manufactured but not factory installed.
7. Damage or malfunctions resulting from natural calamity, theft, accident, vandalism, abuse due to misapplication, improper site conditions, incorrect maintenance, negligence, unauthorized modifications and/or alterations.
8. Normal maintenance items such as adjustments, oil changes, lubrications, and tightening of bolts, clamps, hoses and fittings, tune-up, or inspections.
9. Parts that engage or contact the working material or ground engaging (normal wearing parts such as sprockets, digging chain, bearings, teeth, tamping and demolition heads, blade cutting edges, pilot bits, auger heads and broom brushes, cutting accessories, breaker tool bits and tamping pads).
10. Tool bits will not be considered for any warranty after two months of operation from the date of delivery.
11. Tool bit failure related to prying, overheating, and misuse.
12. Hydraulic pressure & flow, heat, type of fluid any failure or performance deficiency attributable to excess hydraulic pressure, excess hydraulic backpressure, excess hydraulic flow, excessive heat or incorrect hydraulic fluid.
13. The use of biodegradable oils or lubricants is not sanctioned and any failures when using these in mounted breaker operation.
14. Tools used in underwater applications (unless otherwise explicitly permitted in the quotation or order acknowledgment provided by Industrial Tools & Attachments).
15. Hydraulic system contamination causes, directly or indirectly, a failure of a Covered Product.

16. Exposure to natural or chemical elements, parts made of cloth, steel, synthetics, rubber, paint, chrome, polypropylene which is affected by exposure to elements or chemical influence such as salt or industrial fallout.
17. Switching mounts from one prime mover to another.
18. If there are any attempts to disassemble or tamper with, or make field repairs to hydraulic motors, planetary drives, hydraulic cylinders, rotary manifolds or gearboxes.
19. Exceeding the maximum pressure setting from the factory. Alterations or modifications made without expressed written consent of Industrial Tools & Attachments.
20. Use of non-Industrial Tools & Attachments parts; parts made up or purchased by sources other than through Industrial Tools & Attachments; engines, batteries, tires or other trade accessories, since these items are warranted separately by their respective manufacturers.
21. Any Warranty Claims that involve non-Industrial Tools & Attachments parts (which must be submitted through the original parts manufacturer—and information regarding installation of non-JRB manufactured parts will be supplied with machine paperwork for each installation).
22. Any consequential expenses, such as loss of revenue, for any reason including machine downtime, etc.
23. Any failure related to the installation and/or use of an attachment not designed and/or specifically recommended by Industrial Tools & Attachments in writing.
24. Any towing or hauling charges or damages resulting in transporting a Covered Product.
25. Any damage or deterioration resulting from improper storage.
26. Any cost incurred for cannibalization, or any other costs incurred because of extraordinary parts procurement.
27. Any equipment replacement cost due to machine downtime.
28. Any repairs to or any modifications of the prime mover while attached to a Covered Product.

DEALER WARRANTY DETAIL INFORMATION

(HANDHELD/RAILROAD)

- A. **FLAT RATES:** Labor allowance tables are provided which establish times allowed for diagnostics, disassembly, and re-assembly for tools and given repair situations.
- B. **DECALS:** In the interest of safety, replacement of any decals which are damaged as a direct result of a failure or as a direct result of repairing a failure, providing the failure qualifies for warranty, are covered under this policy.
- C. **ENGINE REMOVAL & REINSTALLATION:** Labor hours for the removal and reinstallation of power unit engines, only if required to perform warranty related engine repairs, are covered under this policy but not to exceed a sum total of 8 hours for each individual repair.
- D. **FREIGHT COSTS:** Freight costs to return parts to Epiroc, if requested by Epiroc for the purpose of evaluating a warranty claim for warranty credit, are covered under this policy if the claimed part or parts are approved for warranty credit.
- E. Freight costs for any part or parts which are not approved for warranty credit will be the responsibility of the dealer.
 1. Reimbursement of freight costs must be obtained by submitting a copy of the freight bill.
 2. Freight costs to obtain parts for the purpose of a warranty repair are not covered by this policy.
- F. **NEW PARTS:** New parts which are obtained individually are warranted, subject to the exceptions herein, to be free of defects in material and/or workmanship at the time of delivery and for a period of 6 months after the date of first usage. Seals and diaphragms are warranted to be free of defects in material and/or workmanship at the time of delivery and for a period of 6 months after the date of first usage or 2 years after the date of delivery, whichever period expires first. Warranty for new parts is limited to replacement of defective parts only. Labor is not covered. Electrical components are covered for 90 days from the date of purchase. Electrical components are non-returnable items.

- G. **GENUINE PARTS:** Epiroc shall not be liable for warranty repairs or reimbursement for parts for such repairs where genuine Epiroc parts have not been purchased or obtained through the Epiroc parts network
- H. **REMANUFACTURED TOOLS & PARTS:** Epiroc rebuilt or remanufactured parts and tools are warranted for a period of 6 months on parts, 60 days on labor from the date shipped for the factory. Obsolete and discontinued tools and parts will not be covered under this warranty.
- I. **RENTAL & DEMONSTRATOR TOOLS: Warranty** for rental and demonstration tools commences when those tools are put to use as dealer rental equipment, or dealer demonstration equipment, or any other usage prior to sale to the first retail purchaser and continues for a period not to exceed one year. If such tools are sold to a "first retail purchaser" before expiration of the one-year warranty, the tools are covered for the remaining period of warranty. All other conditions of warranty described herein apply, where applicable
- J. **RELATED DAMAGES:** Damages to parts within a tool which are directly caused by another part or parts which are deemed defective in material and/or workmanship are covered under this policy.
- K. **COMPLETE ASSEMBLY REPLACEMENT:** Complete assembly replacement will not qualify for warranty reimbursement if it can be determined that components of the assembly could have been repaired at reasonable costs. If the cost of repairing an assembly is questionable, a Epiroc Service Representative should be contacted prior to replacing the assembly.
Examples of assemblies which are repairable in lieu of complete replacement are compactor mass box assemblies, hydraulic motor assemblies, control valves, "V" series valves, breaker feet, impact mechanisms; DS11 water pumps Pin Brazing Guns and equipment.

EXCEPTIONS

(HANDHELD/RAILROAD)

- a. **OEM HYREVZ MOTORS:** HYREVZ Motors and their related parts designed specifically for ORIGINAL EQUIPMENT MANUFACTURERS (OEM) are warranted for a period of 90 days from the date of sale to the first retail purchaser or for a period of 90 days from the first date of usage, whichever period expires first.
- b. **SEALS & DIAPHRAGMS:** Seals and diaphragms installed in new tools are warranted to be free of defects in material and/or workmanship for a period of 6 months after the date of first usage, or for a period of 2 years from the shipping date from Epiroc, whichever period expires first.
- c. **POWER UNITS:** Components of power units manufactured by Epiroc are warranted to be free of defects in material and/or workmanship for a period of 1 year from the date of sale to the first retail purchaser, or for a period of 18 months from the shipping date from Epiroc, whichever period expires first. (Excludes electrical components noted in E)
- d. **APPLICATION KITS:** Application kits and kit components are warranted to be free of defects in material and/or workmanship for a period of 1 year from the shipping date from Epiroc or for a period of 6 months from the date of first usage, whichever period expires first. The priority flow control valve (V30, V60, or V100) is warranted to be free of defects in material and or workmanship for a period of 2 years from the shipping date from Epiroc or for a period of 6 months from the date of first usage, whichever period expires first. (See Electrical Components for specific related warranty)
- e. **ELECTRICAL COMPONENTS:** Electrical components are warranted to be free of defects in material and/or workmanship for a period of 90 days. (Sensors, Batteries, Control Modules, Switches, Wiring Pin Brazing components, solenoids, and guns, V series / GT series valve solenoids).
- f. **CUTTING ACCESSORIES:** Cutting accessories such as breaker tool bits, grinding wheels, drill bits, etc. are warranted to be free of defects in material and or workmanship at the time of delivery only.

- g. **COUPLERS:** Flush face, quick couplers are warranted to be free from defects in material or workmanship at the time of delivery.
- h. **Special Tools:** Special Tools are covered for material defects and workmanship for 30 days for factory shipment. Special Tools are non-returnable items.

Epiroc OBLIGATION:

(HANDHELD/RAILROAD & MOUNTED ATTACHMENTS)

Epiroc's obligation under this warranty shall not apply to the following:

- a. **WEAR ITEMS and ACCESSORIES:** Cutting accessories such as breaker tool bits and tamping pads, etc to this paragraph will be at Epiroc's option and will only be considered on a prorated basis. Tool bits will not be considered for any warranty after two months of operation from the date of delivery to the end user. Tool bit failure related to pry overheating and misuse will not be covered by this warranty. Refer to the operators and service manual for designation of failure types. Retainer pins, rubber bumpers and pads are covered under the workmanship and materials policy. Abuse, wear and improper application to wear items will not be covered under this warranty.
- b. **CUTTING ACCESSORIES:** Cutting accessories such as breaker tool bits, grinding wheels, drill bits, etc. Any exception to this paragraph will be at Epiroc's option and will only be considered on a prorated basis
- c. **ITEMS PRODUCED BY OTHER MANUFACTURERS:** Components which are not manufactured by Epiroc and are warranted by their respective manufacturers.
 - a. Costs incurred to remove an Epiroc manufactured component in order to service an item manufactured by other manufacturers.
- d. **ALTERATIONS & MODIFICATIONS:** Alterations or modifications to any tool or part. All obligations under this warranty shall be terminated if the new tool or part is altered or modified in any way.
- e. **HYDRAULIC PRESSURE & FLOW, HEAT, TYPE OF FLUID:** Any failure or performance deficiency attributable to excess hydraulic pressure, excess hydraulic backpressure, excess hydraulic flow, excessive heat, or incorrect hydraulic fluid. Epiroc reserves the right to deny any claim that is submitted where the above reasons are not to specification of the tool and contribute to the failure or deficiency
- f. **REPAIRS OR ALTERATIONS:** Any failure or performance deficiency attributable to repairs by anyone which in Epiroc's sole judgment caused or contributed to the failure or deficiency.
- g. **MIS-APPLICATION:** Any failure or performance deficiencies attributable to misapplication. "Misapplication" is defined as usage of products for which they were not originally intended or usage of products in such a manner which exposes them to abuse or accident, without first obtaining the written consent of Epiroc. PERMISSION TO APPLY ANY PRODUCT FOR WHICH IT WAS NOT ORIGINALLY INTENDED CAN ONLY BE OBTAINED FROM Epiroc ENGINEERING.
 - a. **NOTE:** Epiroc Hydraulic Tools are marketed throughout the world to manufacturers of original equipment. In order to meet the special requirements of original equipment manufacturers, specific conditions may be applicable toward the operating requirements of the tool(s). In these instances, the warranty extended by Epiroc, as defined herein, may be subject to conditions determined to be applicable by Epiroc. In such instances, the warranty extended by Epiroc to said manufacturer supersedes the warranty described herein.
- h. **FREIGHT DAMAGE:** Damage caused by improper storage or freight handling.
- i. **LOSS TIME:** Loss of operating time to the user while the tool(s) is out of service.

- j. **IMPROPER OPERATION:** Any failure or performance deficiency attributable to a failure to follow the guidelines and/or procedures as outlined in the tool's operation and maintenance manual.
- k. **MAINTENANCE:** Any failure or performance deficiency attributable to not maintaining the tool(s) in good operating condition as outlined in the Operation and Maintenance Manual.
- l. **SHOP SUPPLIES:** Shop supplies required to complete a warranty repair such as, but not limited to, hydraulic fluids, shop supplies, mechanics tools, diagnostic tools, welding supplies, nitrogen, paint, solvent, tape etc.
- m. **NORMAL WEAR:** any failure or performance deficiency attributable to normal wear and tear such as tool bushings, retaining pins, wear plates, bumpers, retaining rings and plugs, rubber, nitrogen charges, bushings, recoil springs, etc.
- n. **INCIDENTAL/CONSEQUENTIAL DAMAGES:** To the fullest extent permitted by applicable law, in no event will Epiroc be liable for any incidental, consequential or special damages and/or expenses.
- o. **ADDITIONAL DEALER WARRANTIES:** Epiroc shall not be liable for, and the Dealer shall hold harmless from any warranties provided by the Dealer to its customers on behalf of Epiroc.
- p. **UNDERWATER APPLICATION:** Epiroc shall not be liable for any failure or performance defect attributed to special underwater applications. The warranty does not apply to any incidental expenses or indirect coincidental damages that occur because of failure of a part or assembly that is covered by the warranty. No payment or compensation will be made for expenses such as when tools are used in underwater applications.
- q. **EXPOSURE to NATURAL or CHEMICAL ELEMENTS:** Parts made of cloth, steel, synthetics, rubber, and paint, chrome which are affected by exposure to the elements or chemical influence such as salt or industrial fallout are not covered under the policy.

DEALER RESPONSIBILITIES

(HANDHELD/RAILROAD)

- a. **WARRANTY REGISTRATION:** IT IS THE RESPONSIBILITY OF THE DEALER TO ASSURE TOOLS PLACED INTO SERVICE, WHETHER SOLD TO A FIRST RETAIL PURCHASER OR NOT, ARE REGISTERED WITH EPIROC WITHIN 30 DAYS OF THE DATE FIRST PLACED INTO SERVICE. Registration of tools is accomplished by completing a WARRANTY REGISTRATION FORM which is furnished with each tool and on our website.
 - a. EPIROC ASSUMES NO LIABILITY FOR WARRANTY CLAIMS SUBMITTED FOR WHICH NO TOOL REGISTRATION IS ON RECORD. In the event a warranty claim is submitted, and no tool registration is on record, no warranty credit will be issued without first receiving documentation which proves the sale of the tool or the tools' first date of usage. The term "DOCUMENTATION" as used in this paragraph is defined as a bill of sale, or letter of intent from the first retail customer, or letter of intent from the dealer if the tool is used as a demonstration unit or as a rental unit. A WARRANTY REGISTRATION FORM THAT IS NOT ALSO ON RECORD WITH Epiroc WILL NOT BE ACCEPTED AS "DOCUMENTATION".
 - b. **SERVICE DEALER CERTIFICATION:** In performing "authorized" warranty service as a dealer representative of Epiroc, the dealer must meet the following requirements.
 - c. Competent factory trained service personnel every two years.
 - d. Hydraulic Tool Test Equipment.
 - e. Adequate special service tools.
 - f. Adequate stocking parts inventory.
 - g. Adequate mechanics tools.
 - h. Adequate shop facilities.

- a. Maintain accounts in good standing with Epiroc.
REPORTING PERIOD: Any claim for warranty must be submitted electronically on an Epiroc WARRANTY E CLAIM FORM within 45 days of the occurrence. ALL CLAIMS WILL BE SUBMITTED THROUGH THE Epiroc ELECTRONIC CLAIM SUBMITAL PROGRAM. WRITTEN AND FAXED CLAIMS WILL NOT BE ACCEPTED OR ENTERED.
- b. **PARTS RETENTION:** Defective parts are not to be returned to Epiroc unless requested by the Epiroc Customer Service Department. All defective parts are to be retained until credit is received, at which time they may be disposed of.
- c. **NON-SELLING DEALER:** As a dealer “authorized” to perform service on Epiroc Hydraulic Tools, such dealer is responsible for performing warranty work even if such dealer did not originally sell the equipment.
- d. **FLOW TEST REPORT:** When installing handheld or mounted on carriers other than the Epiroc Power Unit the authorized dealer must perform a flow test and keep this report on file. If this is not permitted, and failure is attributed to over pressure/overflow or excessive heat the tool or components will not be covered under this warranty.

DEALER WARRANTY INFORMATION

(Mounted Breakers)

- a. **FLAT RATES:** Labor allowance tables are provided which establish times allowed for diagnostics, disassembly, and re-assembly for tools and given repair situations.
- b. **DECALS:** In the interest of safety, replacement of safety decals which are damaged as a direct result of a failure or as a direct result of repairing a failure, providing the failure qualifies for warranty, are covered under this policy.
- c. **FREIGHT COSTS:** Freight costs to return parts to Epiroc, if requested by Epiroc for the purpose of evaluating a warranty claim for warranty credit, are covered under this policy if the claimed part or parts are approved for warranty credit. Freight costs for any part or parts which are not approved for warranty credit will be the responsibility of the dealer.
 - a. Reimbursement of freight costs must be obtained by submitting a copy of the freight.
 - b. Freight costs to obtain parts for the purpose of a warranty repair are not covered by this policy.
- d. **NEW PARTS:** New parts which are obtained individually are warranted, subject to the exceptions herein, to be free of defects in material and/or workmanship at the time of delivery and for a period of 6 months after the date of first usage. Seals and diaphragms are warranted to be free of defects in material and/or workmanship at the time of delivery. Warranty for new parts is limited to replacement of defective parts only. Labor is not covered. New parts warranty does not apply to seals once installed in a tool that has exceeded the initial 6-month seal warranty.
- e. **GENUINE PARTS:** Epiroc shall not be liable for warranty repairs and reimbursement for parts for such repairs where genuine Epiroc parts have not been purchased or obtained through the Epiroc parts network by the repairing service distributor.
- f. **REMANUFACTURED TOOLS & PARTS:** Epiroc rebuilt or remanufactured parts and tools are warranted for a period of 6 months on parts, 30 days on labor from the date of shipment from the factory on whole tools only. Obsolete and discontinued tools and parts will not be covered under this policy. Extended warranty does not apply to refurbished or rebuilt breakers and equipment. Warranty begins upon invoice from Epiroc.
- g. **RENTAL & DEMONSTRATOR TOOLS:** Warranty for rental and demonstration tools commences when those tools are shipped from the Epiroc factory to the rental dealer.

- a. Prior to sale to the first retail purchaser and continues for a period not to exceed one year. If such tools are sold to a “first retail purchaser” before expiration of the 2-year warranty, the tools are covered for the remaining period of warranty. All other conditions of warranty described herein apply, where applicable.
- h. **RELATED DAMAGES:** Damages to parts within a tool which are directly caused by another part or parts which are deemed defective in material and/or workmanship are covered under this policy.
- i. **COMPLETE ASSEMBLY REPLACEMENT:** Complete assembly replacement will not qualify for warranty reimbursement if it can be determined that components of the assembly could have been repaired at reasonable costs. If the cost of repairing an assembly is questionable, an Epiroc Service Representative should be contacted prior to replacing the assembly. Examples of assemblies which are repairable in lieu of complete replacement are compactor mass box assemblies, hydraulic motor assemblies, and breaker power cells.

EXCEPTIONS FROM WARRANTY

(Mounted Breakers)

- a. **SEALS & DIAPHRAGMS:** Seals and diaphragms installed in new tools are warranted to be free of defects in material and/or workmanship for a period of 6 months after the date of first usage, or for a period of 1 year from the shipping date from Epiroc, whichever period expires first.
- b. **PRIORITY FLOW CONTROL VALVES:** (V30, V60, V65 or V100) is warranted to be free of defects in material and or workmanship for a period of 2 years from the shipping date from Epiroc or for a period of 90 days from the date of first usage, whichever period expires first.
- c. **ELECTRICAL COMPONENTS:** Electrical components are warranted to be free of defects in material and/or workmanship for a period of 60 days.
- d. **COUPLERS.** Flush face, quick couplers are warranted to be free of defects in material and or workmanship at the time of delivery only.
- e. **AUTO LUBE AND RELATED COMPONENTS:** Auto lube and components of the auto lube system are to be free of defects in material and/or workmanship for a period of **30 days** from the date of purchase.

DEALER RESPONSIBILITIES:

(Mounted Breakers)

- A. **WARRANTY REGISTRATION:** IT IS THE RESPONSIBILITY OF THE DEALER TO ASSURE TOOLS PLACED INTO SERVICE, WHETHER SOLD TO A FIRST RETAIL PURCHASER OR NOT, ARE REGISTERED WITH Epiroc WITHIN 30 DAYS OF THE DATE FIRST PLACED INTO SERVICE. Registration of tools is accomplished by completing a WARRANTY REGISTRATION FORM which is furnished with each tool.

Epiroc ASSUMES NO LIABILITY FOR WARRANTY CLAIMS SUBMITTED FOR WHICH NO TOOL REGISTRATION IS ON RECORD. In the event a warranty claim is submitted, and no tool registration is on record, no warranty credit will be issued without first receiving documentation which proves the sale of the tool or the tools' first date of usage. The term “DOCUMENTATION” as used in this paragraph is defined as a bill of sale, or letter of intent from the first retail customer, or letter of intent from the dealer if the tool is used as a demonstration unit or as a rental unit. A WARRANTY REGISTRATION FORM THAT IS NOT ALSO ON RECORD WITH Epiroc WILL NOT BE ACCEPTED AS “DOCUMENTATION”.

- B. **DEALER CERTIFICATION:** In performing “authorized” warranty service as a dealer representative of Epiroc, the dealer must meet the following requirements.
 - 1. Competent factory trained service personnel.
 - 2. Hydraulic Tool Test Equipment.

3. Adequate special service tools.
 4. Adequate parts inventory.
 5. Adequate mechanics tools.
 6. Adequate shop facilities.
 7. Maintain accounts in good standing with Epiroc.
- C. **REPORTING PERIOD:** Any claim for warranty must be submitted electronically on a Epiroc WARRANTY CLAIM FORM within 30 days of the occurrence.
- D. **PARTS RETENTION:** Defective parts are not to be returned to Epiroc unless requested by the Epiroc Customer Service Department. All defective parts are to be retained until credit is received, at which time they may be disposed of.
- E. **NON-SELLING DEALER:** As a dealer “authorized” to perform service on Epiroc Hydraulic Tools, such dealer is responsible for performing warranty work even if such dealer did not originally sell the equipment.
- F. **FLOW TEST REPORT:** When installing Epiroc mounted equipment the authorized dealer must perform a flow test and keep this report on file. If this is not performed, an Epiroc Service Representative at the cost of the Dealer or end user will perform this test.

EXCEPTIONS FOR WARRANTY:

(Drop Hammers)

- a. **WEAR ITEMS:** Parts such as seals/O-rings, hoses, lifting lug assembly, fasteners, and rubber or polyurethane components will be covered under limited warranty for a period of 30 days to the first retail purchaser. Epiroc will warrant wear items if found to be defective from material and workmanship. This will be determined by Epiroc. Epiroc will not cover any wear item that is found to be defective due to misadjustments, wear, neglect, improper maintenance/operation, or abuse.
- b. **FREIGHT COSTS:** Freight costs to return parts to Epiroc, if requested by Epiroc for the purpose of evaluating a warranty claim for warranty credit, are covered under the policy, if the claimed part or parts are approved for warranty credit. Freight costs for any part or parts which are not approved for warranty credit will be the responsibility of the individual.
- c. **ITEMS PRODUCED BY OTHER MANUFACTURERS:** Components which are not manufactured by Epiroc and are warranted by their respective manufacturers.
 - o Costs incurred to remove an Epiroc manufactured component in order to service an item manufactured by other manufacturers.
- d. **ALTERATIONS & MODIFICATIONS:** Alterations or modifications to any tool or part. All obligations under this warranty shall be terminated if the new tool or part is altered or modified in any way.
- e. **NORMAL WEAR:** Any failure or performance deficiency attributable to normal wear and tear such as tool bushings, retaining pins, wear plates, bumpers, retaining rings and plugs, rubber bushings, recoil springs, hoses, etc.
- f. **INCIDENTAL/CONSEQUENTIAL DAMAGES:** To the fullest extent permitted by applicable law, in no event will Epiroc be liable for any incidental, consequential or special damages and/or expenses.
- g. **FREIGHT DAMAGE:** Damage caused by improper storage or freight handling. A claim must be submitted directly to the carrier or transportation company at the time of delivery by the purchaser who is receiving the goods shipped from Epiroc. Damage caused by Designated 3rd Party shipments (Dealer/Customer’s carriers) damage claims will be the responsibility of the Dealer/Customer, not Epiroc.
- h. **LOSS TIME:** Loss of operating time to the user while the tool(s) is out of service.

- i. **IMPROPER OPERATION:** Any failure or performance deficiency attributable to the failure to follow the guidelines and/or procedures as outlined in the Operation and Maintenance Manual.
- j. **MAINTENANCE:** Any failure or performance deficiency attributable to not maintaining the tool(s) in good operating condition as outlined in the Operation and Maintenance Manual.
- k. **HYDRAULIC PRESSURE & FLOW, HEAT, TYPE OR FLUID:** Any failure or performance deficiency attributable to excess hydraulic pressure, excess hydraulic backpressure, excess hydraulic flow, excessive heat, or incorrect hydraulic fluid.
- l. **REPAIR OR ALTERATIONS:** Any failure or performance deficiency attributable to repairs by anyone, which in Epiroc's sole judgment, caused or contributed to the failure of deficiency.
- m. **MIS-APPLICATION:** Any failure or performance deficiencies attributable to misapplication. "Misapplication" is defined as usage of products for which they were not originally intended or usage of products in such a manner which exposes them to abuse or accident, without first obtaining the written consent of Epiroc. PERMISSION TO APPLY ANY PRODUCT FOR WHICH IT WAS NOT ORIGINALLY INTENDED CAN ONLY BE OBTAINED FROM Epiroc ENGINEERING.

EXCEPTIONS

(LABOUNTY ATTACHMENTS)

- A. Product damaged by alternation, improper maintenance, unauthorized service, installation of unauthorized parts, abuse, misuse, improper installation, improper storage, use in application beyond its designated purpose, or contamination by the base machine is not warranted.
- B. Warranties provided for attachments fitted with InSite™ will remain in effect only if during the warranty the functionalities and usage of InSite, as expressed in the InSite User's manual, are continually in use.
- C. Electrical components are warranted to be free of defects in material and/or workmanship for a period of one (1) year from the date of first commissioning. Examples include but not limited to sensors, control modules, switches, wiring, electrical connections, etc.
- D. LaBounty will not warranty loss of income due to downtime.
- E. Agents of Epiroc have no authority to make representations beyond contained herein.

EXCLUSIONS:

THIS WARRANTY DOES NOT COVER DEFECT, DAMAGES, PERFORMANCE DEFICIENCY OR FAILURE:

- A. Due to abuse, misuse, tampering or accidents.
- B. From repairs performed by a person other than Epiroc Hydraulic Tools or an authorized service center.
- C. Arising from failure to follow the operating instructions supplied with the tool, including, but not limited to, Safety Instructions.
- D. Arising from failure to perform proper maintenance in accordance with the Operations & Maintenance manual.
- E. Arising from "wear parts" such as tool bushings, retaining pins, wear plates, shock mounts, bumpers, hoses and cutting/impact accessories, such as, breaker tool bits, grinding wheels, drill bits and tamping pads.

EXCLUSIVE REMEDY:

The exclusive remedy for a product determined deficient in material or workmanship is repair or replacement at LaBounty's discretion.

1. Returned product found deficient by LaBounty will be replaced by the placement of a new order using Dealer/Customer PO# (or Case #) which will be invoiced with offsetting credit or repaired or will be credited to account balance.
2. Authorized repair can occur at the LaBounty factory or authorized LaBounty Dealer. Labor for Warranty repair will be paid under a formula determined by LaBounty.
TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL LABOUNTY BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES OR EXPENSES.

For proper safe operation and maintenance of this product, please refer to the Operations & Maintenance Manual supplied with the attachment. Failure to follow these instructions may void this warranty. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY BY COUNTRY.

All attachments must be registered at the time of commissioning. LaBounty may deny warranty coverage if the warranty registration is not on file when coverage is sought. Contact your local dealer before returning any product.

DEALER RESPONSIBILITIES

In addition to the other responsibilities or terms and conditions set forth in this Warranty and in any other agreement between a dealer and Industrial Tools & Attachments, dealers shall be responsible for the following:

1. Supplying qualified service for all units sold through your distribution.
2. Using best trained and experienced service personnel to do all work.
3. Using adequate tools to perform the required work in a minimum amount of time.
4. Providing adequate parts inventory to support machine population in the dealer's territory.
5. Educating all personnel in all aspects of the product lines.
6. Using only Industrial Tools & Attachments manufactured/supplied parts for all repairs.
7. In the interest of safety, replacing safety decals that are damaged as a direct result of a failure or as a direct result of repairing a failure, provided the failure in each case is covered by this Warranty.
8. Performing all required inspections, including inspecting all Covered Products received by the dealer, and providing warranty and service repairs for units sold through the dealer and reporting all failures to Industrial Tools & Attachments.
9. Mounting units on customer's designated prime mover, performing any modifications needed to attach mounting kits and hydraulic kits.
10. Adjusting rollback and dump stops so that they contact the machine as prescribed by the machine OEM and ensuring the attachment clears the machine in all positions.
11. Adjusting pressure settings both on the machine and on the attachment to ensure normal operation of the attachment and machine combination.
12. Pressure testing all hydraulic connections and tightening where necessary.
13. Checking and tightening all fasteners and pins locks, loose bolts, repair minor hydraulic leaks, such as loose hoses and fittings once the attachment has been tested.
14. Adhering to and following all service bulletins from manufacturers; ordering and installing replacement parts as quickly as possible.
15. Following all policies and procedures set forth in the operator's manual for the Covered Product, including performing preventative maintenance and upkeep of the Covered Product.

16. Explaining to the owner the "Owner Responsibilities" set forth in this Warranty.
17. Processing Warranty Claims for owners in accordance with the terms and conditions of this Warranty.
18. Supplying a machine oil sample to Industrial Tools & Attachments when requested by Industrial Tools & Attachments.
19. When installing Industrial Tools & Attachments mounted equipment, performing a flow test and keeping this the test results on file; and if this test is not performed and the results not kept, a Warranty Claim will be denied until a Industrial Tools & Attachments Technical Service Representative (at the cost of the dealer or end user) performs this test and approves the condition of the Covered Product.
20. Properly packaging and sealing all valves to prevent contaminants from entering the valve during shipment of the Covered Product. Improperly packaged or unsealed valves will result in a denial of coverage under this Warranty.

OWNER RESPONSIBILITIES

In addition to the other responsibilities or terms and conditions set forth in this Warranty and in any other agreement between or among the dealer, Industrial Tools & Attachments and/or the owner of the Covered Product, owners shall be responsible for the following:

1. Following or performing the required or recommended preventive maintenance and following the safety procedures and guidelines with respect to the use and maintenance of the Covered Product as described in the operators' manual, including lubricating the machine as specified in the operator's manual.
2. Keeping all bolts torqued to specifications, and inspecting all bolts, fittings, and hoses daily.
3. Keeping all safety equipment installed and in working condition.
4. Keeping all filters clean.
5. Repairing all minor hydraulic leaks such as, loose hoses and fittings.
6. Replacing any decals that may be damaged or illegible. (Safety decals can be ordered through Industrial Tools & Attachments Technical Service Department at no cost).
7. Using only qualified operators who have read and thoroughly understand the operator's manual.
8. Returning Covered Products to the dealer for warranty work, follow up inspections and service bulletin updates.
9. Adhering to the terms and conditions of this Warranty, including returning a Covered Product to the dealer for warranty work within 30 days from the date of any failure of the Covered Product.
10. Adhering to the service bulletin updates and requirements.
11. Reporting all accidents to Industrial Tools & Attachments (see phone numbers and addresses listed at the end of this Warranty).
12. Operating the Covered Product in accordance with the applicable design specifications.

SEVERABILITY OF PROVISIONS

If any provision or part of a provision of this Warranty shall be or be found by any court of competent jurisdiction to be, invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions or parts of such provisions of this Warranty, all of which shall remain in full force and effect.

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Addendum

Warranty Period and Covered Products

<u>WARRANTY PERIOD</u>	COVERED PRODUCTS
	(*) See Comments Section Below
	BRANDS
<u>FIVE YEARS</u>	KODIAK*, PENG0*
<u>THREE YEARS</u>	JRB*, PENG0*, EPIROC PREMIUM LINE BREAKERS,
<u>TWO YEARS</u>	PENG0*, STANLEY*, STRIKEFORCE*
<u>18 MONTHS</u>	STANLEY*, STANLEY
<u>ONE YEAR</u>	BRADCO, CP, CUSTOM WORKS*, CWS, FFC, HARLEY, JRB*, LABOUNTY*, MCMILLEN, PALADIN, PENG0*, SWEEPSTER, STANLEY*, EPIROC ATTACHMENTS, WAINROY
<u>6 MONTHS</u>	STANLEY* LABOUNTY*
<u>90 DAYS</u>	BRADCO*, JRB*, LABOUNTY*, PALADIN*

(*) Comments:

FIVE YEARS:

- KODIAK – GEARBOX ONLY (*PRODUCT LINE IS OBSOLETE*)
- PENG0 CS SERIES – GEARBOXES ONLY (*REQUIRES ANNUAL MAINTENANCE PREFORMED.*)

THREE YEARS:

- JRB (*DURALATCH COUPLER ONLY*).
- PENG0 CS SERIES HYDRAULIC MOTORS (*REQUIRES ANNUAL MAINTENANCE PREFORMED.*)
- EPIROC PREMIUM LINE BREAKERS (*SB, MB & HB*).

TWO YEARS:

- PENG0 – GEARBOX (*OR 500 OPERATIONAL HOURS WHICHEVER IS FIRST*).
- STANLEY – NEW MOUNTED BREAKERS (*OR 30 MONTHS FROM SHIPPING DATE FROM STANLEY, WHICHEVER COMES FIRST*).
- STRIKEFORCE – HYDRAULIC TOOLS (*BREAKERS, PLATE COMPACTORS & WHEEL COMPACTORS*).

18 MONTHS:

- STANLEY – NEW CORDLESS AND HYDRAULIC HANDHELD AND RAILROAD TOOLS (OR 2 YEARS FROM THE SHIPPING DATE FROM STANLEY, WHICHEVER COMES FIRST).

1 YEAR:

- CUSTOM WORKS – ALL PRODUCTS (OTHER THAN JRB CUSTOM WORKS).
- JRB – WHEEL LOADER COUPLERS (JRB E SERIES, 416, 418, 429, 422, & ISO SERIES).
- JRB – (EXCEPT CUSTOM WORKS & HITCH LATCH KITS).
- LABOUNTY- NEW HYDRAULIC ATTACHMENTS (NOT TO EXCEED 1,500 HOURS).
- PENG0 – CS SERIES (ENTIRE DRIVE UNIT).
- STANLEY – NEW MOUNTED COMPACTORS AND DROP HAMMERS (OR 18 MONTHS FROM MONTHS FROM SHIPPING DATE FROM STANLEY, WHICHEVER COMES FIRST).
- ES/EC Hydraulic Breakers, Hydraulic Compactors, Bulk Pulverizers, Demolition Pulverizers, Hydraulic Magnets, Bucket Crushers and Screeners, Multi Grapples, Steel Cutters and Drum Cutters - 18 months from date of shipment from factory or twelve (12) months from date of initial startup, (whichever occurs first).
- Mounting Brackets
- WAINROY – ALL PRODUCTS (NOT TO EXCEED 2,000 HOURS)

6 MONTHS:

- STANLEY – (NEW REPLACEMENT PARTS)
- LABOUNTY- (REFURBISHED HYDRAULIC ATTACHMENTS)

90 DAYS:

- BRADCO – (REAR STABILIZER KITS)
- JRB – (CUSTOM WORKS & HITCH LATCH KITS)
- LABOUNTY – (NEW REPLACEMENT PARTS)
- PALADIN – (NEW REPLACEMENT PARTS)

NOTE:

JRB couplers and JRB adapters are manufactured to interface only with JRB attachments, OEM attachments and JRB female adaptors (ribs)—and the use of a JRB coupler or a JRB adapter with any other attachments (including non-standard attachments, OEM attachments or JRB female adaptors (ribs)) may not be covered and has the potential to void warranty. JRB hydraulic kits and couplers are designed and tested to be used together. The use of a non-JRB coupler with a JRB kit or the use of a non-JRB kit with a JRB coupler may not be covered and has the potential to void warranty.

Warranty Questions or Inquires
Please Contact us:

Industrial Tools & Attachments

1-833-723-1843

(Select Division)

Press 1 – Paladin Attachments

Press 2 – Stanley Hydraulics

Press 3 – CWS

Press 4 – LaBounty

Press 5 – Pengo

(Select Department)

Press 2 – Technical Service / Warranty

Or email: Technicalservice@epiroc.com

Press 3 - Parts Support, Quotes & Orders

Or email: Inf-parts@epiroc.com